

# Canyon State Dental

JAY M. BHATT DDS & ZACK WALTON DMD

Welcome to our practice, we would like to take this opportunity to let you know how pleased we are that you have chosen our office. It is our privilege to serve you and to provide our best possible care. Thank you again for selecting us. Listed below are some policies of our office to ensure a long lasting patient experience.

## RESERVATIONS

Our team values your time as a patient. We ask your help and effort in keeping with the schedule by being prompt to your given reservation time. It is our commitment to extend the same courtesy by seeing our patients on a timely manner. We understand that due to unforeseen circumstances you may have to change your reservation and ask that you would give us 24 hour notice. Repeated cancellations may cause delay in your treatment as well as having to collect in advance your portion of treatment when scheduling. **If your reservation is missed or cancelled the day of your reservation, a \$50 charge will be charged to your account. You will be unable to make another reservation until the broken reservation fee of \$50 is paid prior to scheduling your next reservation.**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## INSURANCE / COPAY

Dental insurance benefits are a contract between the employer and patient. The extent of coverage varies greatly from company to company and sometimes even within the company. It has nothing to do with the level of service provided by the dentist. As a way of extending courtesy to you, we will be glad to process and bill your primary insurance. However, due to the various insurance plans available we can only estimate your portion. Your quoted portion is collected at each reservation. However, insurance companies cannot guarantee payment until the claim is received and processed. If your insurance pays less than what was estimated, then we will bill you up to 60 days after this notice. Any unpaid balance after this 60 day period will be turned over to collections.

## EMERGENCIES

Should you experience a dental emergency during non-office hours, Dr. Bhatt or Dr. Walton are available by phone and every effort will be made to relieve you of your pain. A visit will be needed the following business day to evaluate and diagnosis treatment if needed.

## FINANCIAL RESPONSIBILITY

You agree to pay all finance charges, collection costs, attorneys fees, and any other cost that may be incurred to enforce collection of any amount outstanding.

By signing below, I have read and understand the policies above and agree to adhere to these policies as stated above by Dr. Jay Bhatt DDS and Dr. Zack Walton DMD.

Responsible Party Name: (print) \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_